

## Dear Vet Clinics and Veterinarians,

We are all facing unprecedented and changing times. As the world focuses on fighting the COVID-19 virus, we too are working together with our human pathology counterparts at Laverty Pathology to ensure essential laboratory resources are shared and allocated responsibly.

Our current turn-around-times have been minimally affected and Vetnostics will endeavour to continue to meet our veterinary community's pathology needs. Acknowledging that these are extraordinary times, we may experience short delays in sample pick-up and/or reporting and if so, we will be sure to communicate this information to you in future updates via our website [www.vetnostics.com.au](http://www.vetnostics.com.au).

Protection of our people and our referring veterinarians is paramount. Rest assured that our sample pickup drivers have been well briefed on Social Distancing and they will do their best to collect samples whilst reducing human to human contact. Samples can be left outside in your lockbox if you currently have one (please communicate with your drivers) and/or please specify any other specific pickup instructions when booking our courier either at [lav\\_enquiries@vetnostics.com.au](mailto:lav_enquiries@vetnostics.com.au), directly with one of our staff on 02 9005 7468 or directly with your usual courier. As well, please assist us by providing any changes to your clinic operating hours or days of operation by emailing [lav\\_enquiries@vetnostics.com.au](mailto:lav_enquiries@vetnostics.com.au).

Laboratory testing is recognised as the gold standard for veterinary pathology testing and Vetnostics is committed to providing quality, timely results to our veterinary clinicians, their clients and their pets.

We appreciate your ongoing support and together will work together to overcome the challenges of the Covid-19 virus. If you have any further questions, please do not hesitate to contact the Vetnostics team on 02 9005 7468 or [lav\\_enquiries@vetnostics.com.au](mailto:lav_enquiries@vetnostics.com.au)

Thank you and stay safe,

The Vetnostics Team